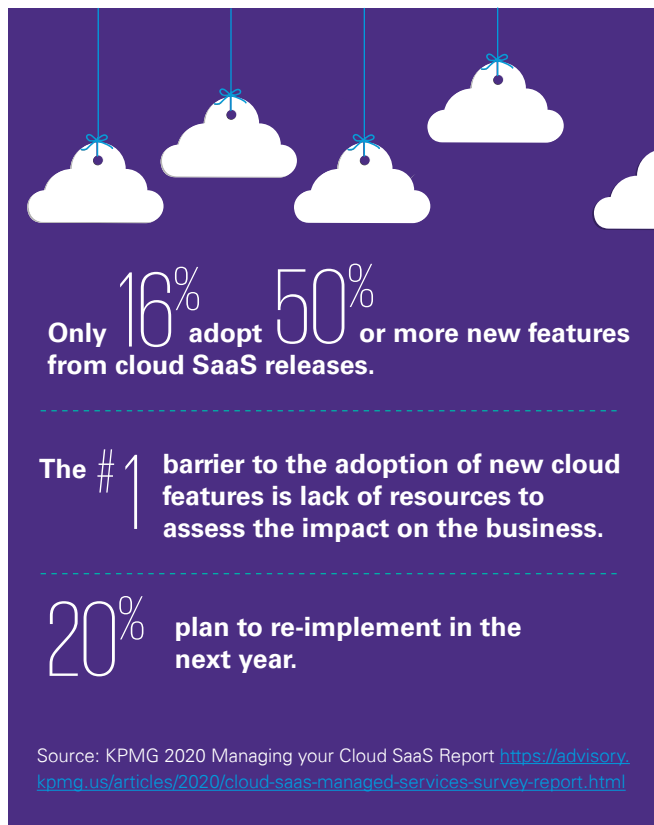# Oracle Cloud Health Check

Maximizing your cloud investment

Your back office in the cloud

While many companies have benefited from the move to Oracle Cloud, not all implementations go as planned. Business models or market conditions can change. Poor employee adoption or high operating costs can result in inefficiencies. Add to this the continuous innovations from Oracle releases demanding skilled functional and technical resources and an enterprise can quickly deviate from a desired target operating model state.

So, how do you get back on track and enhance your cloud investment? **A KPMG Oracle Cloud Health Check may be just the answer you are looking for.**
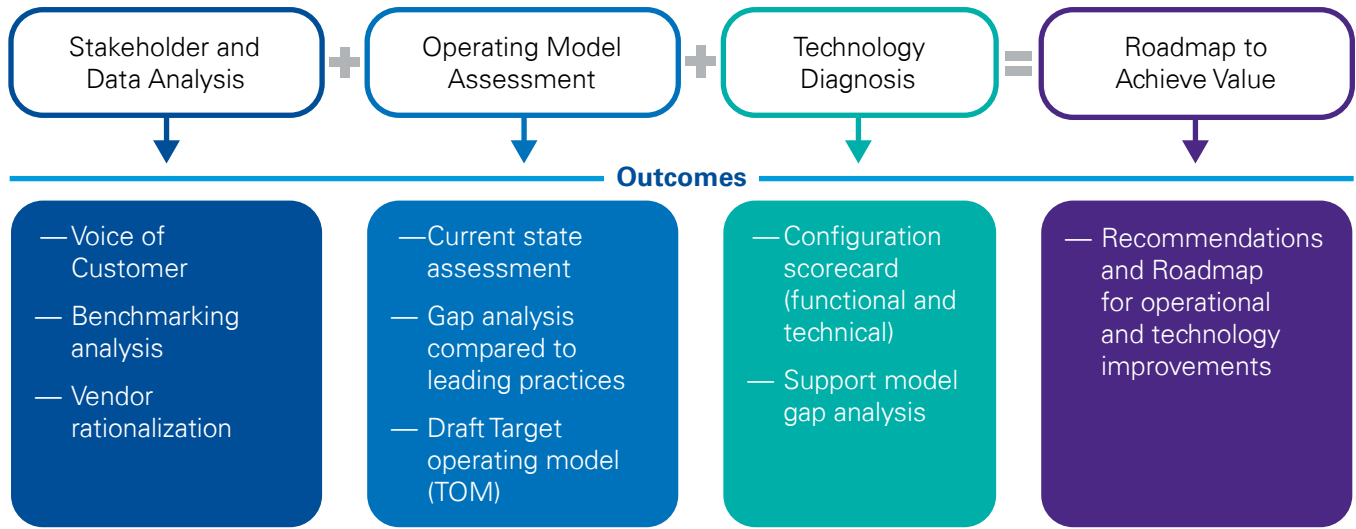
Only 16% adopt 50% or more new features from cloud SaaS releases.

The #1 barrier to the adoption of new cloud features is lack of resources to assess the impact on the business.

20% plan to re-implement in the next year.

Source: KPMG 2020 Managing your Cloud SaaS Report https://advisory.kpmg.us/articles/2020/cloud-saas-managed-services-survey-report.html

When is a Health Check Right?

— Business growth, new stakeholders, mergers and acquisition are impacting delivery of services

— Turnover of key team members has left knowledge gap

— Not experiencing expected return on Oracle investment

— Back office functions across Finance, HR, and / or Supply Chain are perceived as inefficient/costly

— Same processes recreated in a new system ("lift and shift") that could be administered more efficiently

— Have had difficulties in keeping up with Oracle new release functionality

— Manual processes still performed outside of Oracle

— Initial configuration no longer supports business needs
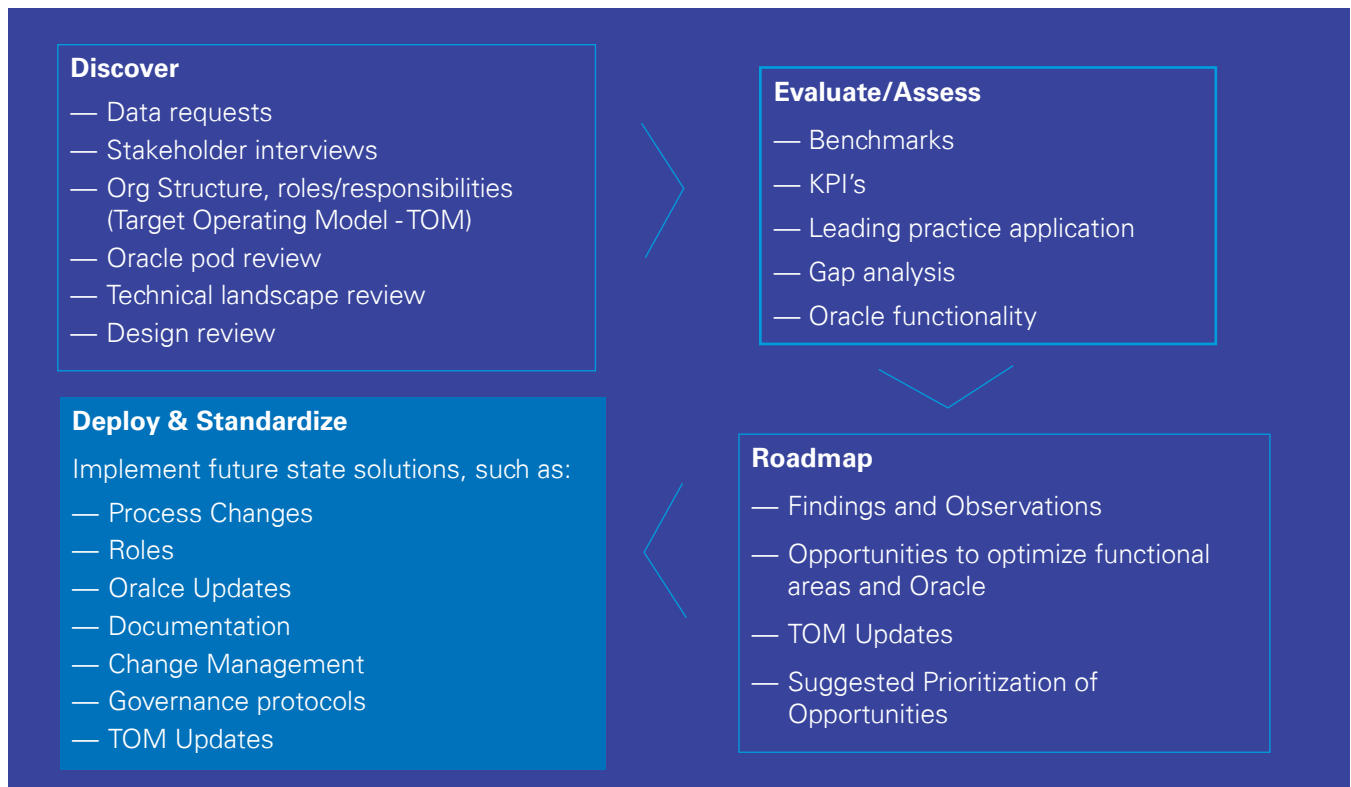
Approach

The Oracle Cloud Health Check will enable us to provide your organization with specific recommendations for improving how you deliver your services as well as optimizing Oracle across your Finance (including EPM Procurement), HR, and/or Supply Chain organizations so you may realize the intended return of your Oracle investment.

Stakeholder and Data Analysis	+	Operating Model Assessment	+	Technology Diagnosis	=	Roadmap to Achieve Value

Outcomes

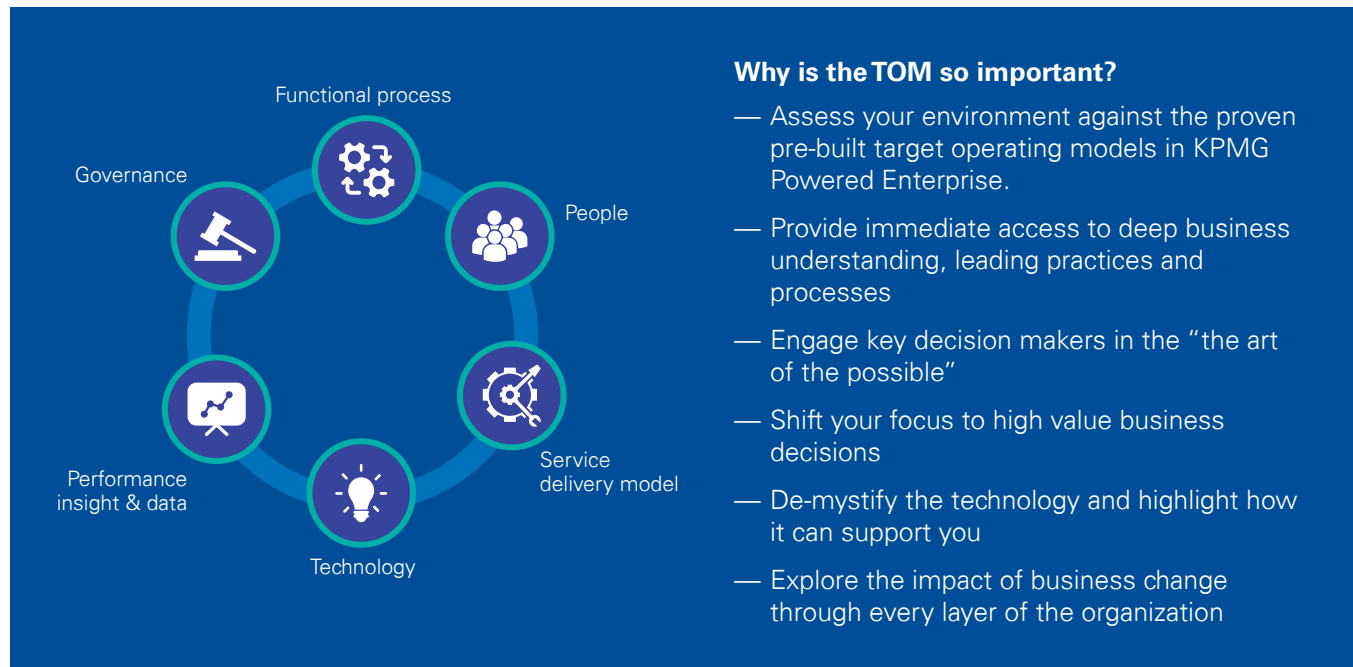|			
—Voice of Customer — Benchmarking analysis — Vendor rationalization	—Current state assessment — Gap analysis compared to leading practices — Draft Target operating model (TOM)	—Configuration scorecard (functional and technical) — Support model gap analysis	— Recommendations and Roadmap for operational and technology improvements

Methodology

Regardless of your original Oracle Cloud implementation provider, the KPMG methodology can be applied as part of the Health Check process.

■ Health Check Scope   ■ To be scoped following Health Check (optional add-on)

Discover
— Data requests
— Stakeholder interviews
— Org Structure, roles/responsibilities (Target Operating Model - TOM)
— Oracle pod review
— Technical landscape review
— Design review

Evaluate/Assess
— Benchmarks
— KPI's
— Leading practice application
— Gap analysis
— Oracle functionality

Roadmap
— Findings and Observations
— Opportunities to optimize functional areas and Oracle
— TOM Updates
— Suggested Prioritization of Opportunities

Deploy & Standardize
Implement future state solutions, such as:
— Process Changes
— Roles
— Oralce Updates
— Documentation
— Change Management
— Governance protocols
— TOM Updates

The KPMG Target Operating Model

Business and function performance are about more than technology. The KPMG Target Operating Model (TOM) framework allows us to look at all parts of your operation when assessing where improvement opportunities may lie.

Functional process

Governance

People

Service delivery model

Technology

Performance insight & data

Why is the TOM so important?

— Assess your environment against the proven pre-built target operating models in KPMG Powered Enterprise.

— Provide immediate access to deep business understanding, leading practices and processes

— Engage key decision makers in the "the art of the possible"

— Shift your focus to high value business decisions

— De-mystify the technology and highlight how it can support you

— Explore the impact of business change through every layer of the organization

Key benefits of a KPMG Oracle Cloud Health Check

▶ Increased efficiency – reduction in manual processes and exceptions

▶ Increased efficiency
— Reduce manual process steps, reduce exceptions

▶ Organizational alignment (TOM)

▶ Policy harmonization

▶ Improved user adoption

▶ Roadmap for future growtn

During the Health Check process, your Oracle Cloud Enterprise will be evaluated against our proven approach KPMG Powered Enterprise. Powered Enterprise is a solution for rapid business modernization. We've combined our experience gained from working across thousands of functional transformations with our knowledge of the latest cloud technologies. The result is a formula for driving sustainable change, rising performance and lasting value – delivering your business objectives with a high level of certainty.

KPMG is a leader in Oracle Cloud solutions

— A network of over 3,500 dedicated KPMG consultants working to deliver value for member firm clients in 44 countries and territories

— 1,500+ successful engagements with 170+ Oracle Cloud deployments

— Experience with the full suite of Oracle Cloud modules across multiple industries

Contact us

To find out more about Powered Enterprise enabled by Oracle and the impact it can have on your business, visit:

http://read.kpmg.us/poweredenterprise

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